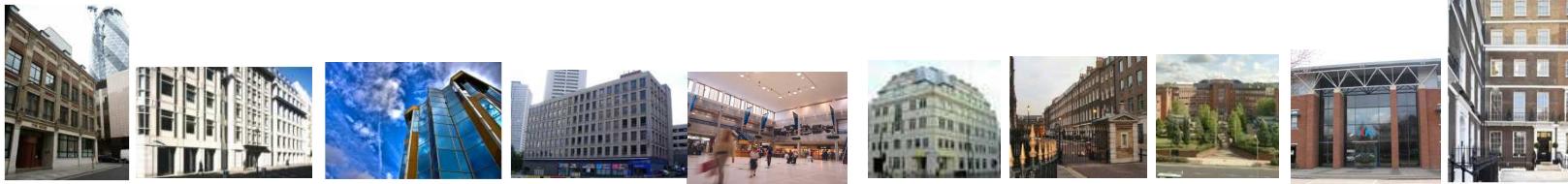


Introduction

Rollright

Expert Facilities Management Solutions



About Us

ROLLRIGHT FACILITIES is one of the fastest growing providers of Facilities management services in the UK.

Rollright was founded in October 2002 and has rapidly expanded from 31 employees to over 250, with a turnover reaching £13million.



The Company is made up of expert account managers and skilled employees, offering a friendly and personal service, managed by our three directors.

Our experienced and empowered managers facilitate a faster decision making process and consequently save time and money.

Ethos

THE ROLLRIGHT APPROACH

- We listen to our customers' needs
- We utilise technology for service efficiency
- We develop the best people
- We engage technically led knowledge & expertise
- We evidence improvements in service and cost reduction
- We respect others & the environment
- We are quick to act
- We work as a team

WHAT THIS MEANS FOR YOU

- Development Opportunities
- High standards (Externally Certified)
- Sharing of Best Practise
- Breadth of expertise
- Consistency in service



Capability



FM FOCUS

- Strategic approach
- FM Intellect
- 24hr Helpdesk
- Agreed KPIs and SLAs
- Benchmarking
- Environmental Management



SUPPLIER MANAGEMENT

- Audited and Approved processes
- Reduced Administration
- Statutory Guidance



RISK MANAGEMENT

- Health & Safety Management & Planning
- Health & Safety Policy Development
- Risk Assessment
- Fire Risk Assessment
- Disability Access Surveys
- Training



PROJECT MANAGEMENT

- We have a dedicated projects team to take on large and small projects on your behalf and ease the burden of project management, subcontractor selection and tender processes

Peace of Mind



ISO 9001 was attained in 2009 and formally recognises the QMS that we have been operating for the last few years.



Rollright has been ACS approved for 4 years now. We are ACS approved for Security Guarding, CCTV & Key Holding.



ISO 14001 was attained in 2009. Rollright had been operating an EMS approved to BS8555 for a year before this.



We are an NICEIC approved contractor. This accreditation supports our M&E technical expertise.



HVCA members since 2007. Rollright Associate Director, Peter Excell, is also head of the SFG20 Group.



As corporate members of BICScs we adopt a best practice approach working as a minimum to BICScs standards.



We have been SAFEContractor accredited since 2006. We also use SAFEContractor to vet all our subcontractors.



We are corporate members of BIFM which keeps us abreast of industry news and developments.

Rollright
Expert Facilities Management Solutions

Environmental Commitment



The Government pledges to cut carbon emissions by 80% by 2050. Rollright is committed to helping the Carbon Trusts bid for a low-carbon economy.

Rollright has recently attained ISO 14001 which demonstrates our continuing commitment to environmental issues and management of the resources around us. By optimising the energy performance of our buildings we help our clients meet the requirements of the latest climate change legislation.

We can help with all aspects of environmental FM including: recycling schemes, energy management and conservation, building and plant efficiency, legal compliance, waste streaming and disposal, and procurement of environmentally friendly products and supplies.

Clients



References



"As we were new to the FM market, we were looking for a reputable company, with a reasonable track record, that was flexible enough to meet our identified requirements and, importantly, those we had not yet thought of. We selected Rollright due to the flexibility of their approach and the provision of a single point of contact for managing the different elements of the service. We have since built up an excellent working relationship with them. Their highly efficient delivery of our FM requirements makes them a pleasure to deal with."

Clarel Sookun
Assistant Director - Head of IT
Deutsche Postbank AG London
Branch



"We selected Rollright on the basis of their M&E expertise and the robust controls that they employ to ensure legal compliance and safeguard service failure. We have been very impressed with their implementation approach and are much more confident in the knowledge that our M&E plant and requirements are being effectively managed."

Grant Nash, Finance Vice President
Evotec



"We are delighted with the service that Rollright are providing for us, and have already seen a significant improvement in the management of M&E works and compliance with legal requirements. The company's work on the condition survey during contract mobilisation was accurate and diligent, and we continue to benefit from their desire to improve service on site."

Murray Symes,
Commercial Manager
RM



"A single point of contact has been a welcome change. Rollright focus on not only service output but also investing time in account management and reporting – this is essential for strategic objectives to be met."

Mark Waterhouse
Associate Facilities Director
Smith & Williamson



"With such a complex project and the need for continuity, we knew that the building was going to present a real facilities management challenge. We needn't have worried – The Rollright team have performed spectacularly and kept Cannon Bridge operating at maximum efficiency."

Tony McDonagh
Head of Property Management
Mayfield Property Management



THE END